

# allot ERT Service

## Overview

Your business depends on your network service availability. DDoS attacks can cripple your network activity. Allot's 24\*7\*365 Emergency Response Team (ERT) service provides immediate incident response and post-attack forensics to ensure rapid mitigation and improved security. Allot's goal is to keep your network up and running and minimize any damage that may have occurred.

**NOTE:** This service is available only in conjunction with an active Allot Maintenance and Support contract.

## How Does Allot's ERT Service Work?

Allot's ERT service provides emergency response and investigation support from a dedicated team of Allot security experts. With a maximum response time of 15 minutes, you can rest assured that any DDoS incident that you encounter will be mitigated as soon as possible. Following the attack's resolution, Allot institutes an attack investigation and forensic analysis to help improve your network security against future attacks. The ERT service can also provide security audit reports and configure security updates following network changes.

### Allot ERT Service in the Field



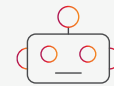
#### ERT service supports the prepping for coordinated DDoS attacks - MEA

- Network Monitoring ahead of attack
- Close support during attack
- Post-attack forensics



#### ERT service supports the protection of the Catalonia elections - EU

Proactive protection against hackers who attempt to disrupt elections by launching DDoS attacks



#### Emergency response to IoT-driven attacks - APAC

Immediate response to an unexpected DDoS attack launched by IoT botnets when other protection failed

## About Allot DDoS Secure

You need to protect your data network against the increasing scale and complexity of inbound and outbound cyberattacks that are designed to flood your network infrastructure and disrupt service availability. Mobile, fixed, and cloud service providers around the world rely on Allot's DDoS Secure to rapidly mitigate volumetric DoS/

DDoS attacks and neutralize outbound threats before they affect network service and business continuity. Allot's DDoS Secure leverages advanced Network Based Anomaly Detection and Deep Packet Inspection to provide pro-active and cost-effective protection against both known and unknown attack vectors.

